

Manufacturer's Warranty Powerdaylight Products

Powerdaylight Daylight System Warranty:

We provide a 10-year warranty on the components of the Powerdaylight daylight systems. Components of the Powerdaylight daylight systems include the following parts: domes, roof flashings (on which the dome is mounted), ceiling diffusers, ceiling diffuser rings (on which the ceiling diffuser is mounted), reflective parts, sealing materials made of plastic, rubber and metal, as well as fasteners and product gaskets. The warranty is limited to the provision of replacement parts. Costs of reassembly or exchange of parts remains at the expense of the customer.

Accessories:

We provide a 3-year warranty on all accessories. Accessories include: Lighting fittings (excluding bulbs), Ventilation sets, Daylight dimmers and all associated options. Furthermore, the TechLed system including the fixture, ballast, controller and sensors. Costs of reassembly or the exchange of accessories remains at the expense of the customer.

What is not covered by the warranty?

Techcomlight is not responsible, nor is the warranty applicable in the following cases:

- Defects due to natural disasters, improper handling of the material or damage due to improper cleaning of the material.
- Daylight systems, accessories or parts supplied by suppliers other than Techcomlight. And work on daylight systems, accessories or parts carried out by parties other than Techcomlight.
- The warranty only applies if the product has been properly installed and used according to Techcomlight's installation instructions and maintenance instructions.
- The warranty does not cover consequential damage to property or people resulting from the failure of products or parts.

The warranty period begins on the date of Techcomlight's outgoing invoice or the date of delivery, whichever is earlier. In addition, warranty claims can only be made if a valid proof of purchase can be submitted.

To make a warranty claim, you must contact us via info@techcomlight.co.uk within 8 days of discovering the defect and provide proof of purchase.

For questions about this warranty or to make a warranty claim, please contact us.

www.techcomlight.co.uk

info@techcomlight.co.uk